

FREQUENTLY ASKED QUESTIONS RELATED TO Personal Care Services

PURSUANT TO EXECUTIVE ORDER 20-139 AS ISSUED June 3, 2020
[EXECUTIVE ORDER 20-139 IS EFFECTIVE ON JUNE 5, 2020](#)

Which professions does Executive Order 20-139 affect?

Holders of the following state-issued licenses or permits may provide services at establishments that adopt appropriate social distancing and precautionary measures directed in Executive Order 20-139: personal care services, including but not limited to tattooing, body piercing, tanning, acupuncture and massage (medical and non-medical). These license holders are permitted to perform the personal care service as authorized by their respective license or permit.

OCCUPANCY, HOURS, AND APPOINTMENTS

Must businesses limit capacity in the personal care service establishment or salon?

Personal care service establishments and salons must manage capacity of the premises based on an appointment-only schedule and must allow at least 15 minutes between the conclusion of an appointment and the beginning of the next appointment for proper disinfecting practices. Establishments and salons should take necessary action to limit gatherings in waiting areas prior to and following appointments to the extent necessary to promote appropriate social distancing. Establishments and salons are encouraged to adopt means of limiting patrons waiting for appointments, such as calling patrons from a waiting vehicle or outdoor waiting area once an available service station is ready for the next patron.

Are any restrictions in effect for the waiting area of a personal care service establishment or salon?

Personal care service establishments and salons should remove all unnecessary, frequent-touch items, such as magazines, newspapers, service menus, and any other unnecessary paper products and décor from customer service areas. These businesses should take necessary action to limit gatherings of patrons in waiting areas to the extent necessary to promote appropriate social distancing.

The order prohibits group appointments. What constitutes a group for purposes of the order?

Executive Order 20-139 restricts appointments to individuals only. Where multiple individuals are seeking joint or co-scheduled appointments to obtain services as a party at the same appointment time, personal care service establishments and salons should restrict the number of individual appointments to the number of available service stations that can be responsibly accommodated while maintaining appropriate social distancing.

Must a personal care service establishment or salon limit hours of operation?

No. Executive Order 20-139 does not restrict the hours of operation of a personal care service establishment or salon. License and permit holders are encouraged to monitor any local government restrictions that may impact the hours of operation of businesses in their area.

SAFETY AND SANITATION

Are service providers required to wear a mask when providing services in the personal care service establishment or salon? How long will the requirement of wearing a mask be in effect?

Yes, a mask must be worn by the service provider while providing personal services in the establishment or salon. The requirement to wear a mask while providing services remains in effect until a subsequent guidance modifies or rescinds this precautionary measure.

Are service providers required to wear a particular type of mask while providing services?

No.

Are patrons required to wear masks while obtaining services in the personal care service establishment or salon?

No. However, personal care service establishments and salons are encouraged to consider providing unworn masks to clients for use during their appointment. As a private business, establishments and salons may adopt their own policies requiring the use of a mask by patrons obtaining services.

Are any other measures expected of personal care service establishments or salons? Are any other measures recommended?

Yes. Personal care service establishments and salons should be thoroughly cleaned and disinfected prior to reopening, and disinfection practices should be repeated, at minimum, between each day of operation. Disinfect all tools, equipment, and surfaces, including counters, tables, and chairs, even if the items were cleaned before the establishment or salon was closed. Establishments and salons also should take all reasonable steps to ensure that the shop and individual service areas are maintained and operated in a safe and sanitary manner, including particular attention and adherence to existing Florida sanitation regulations applicable to these services and these locations.